

## JANUARY

- *Manifesto* launches and is distributed to MPs, press and other stakeholders
- **BIBA meets with the FSA's Managing Director, Retail Markets**
- Broadcast coverage on BBC Radio 4 *Moneybox*, BBC Radio Belfast, BBC Radio Swindon, and Glasgow-based radio station, Sunny Govan
- **BIBA responds to Department of Finance and Personnel consultation paper**
- BIBA discusses comparison website issues with the Association of British Insurers
- **BIBA works with ITV's *Luxury Homes from Hell*, building relations with the production team and promoting brokers**
- BIBA issues six regulation updates to members on subjects such as PPI, financial crime and changes to the Financial Services Compensation Scheme (FSCS)

## FEBRUARY

- BIBA meets a Conservative MP as part of discussions hosted by The Enterprise Forum
- **BIBA attends Home Secretary's summit regarding home security**
- BIBA meets Trade Association Forum
- **BIBA meets Director-General of the Confederation of British Industry to discuss its *Manifesto* and industry issues**
- BIBA responds to Government consultation on reducing uninsured driving
- **BIBA meets British Bankers' Association to discuss the recession, credit insurance and comparison websites**
- BIBA holds three compliance forums
- **BIBA issues seven regulation updates to members on subjects such as deregulation of freight forwarders, regulatory fees and levies, the FSA's reporting system and the FSA's financial risk outlook for the coming year**

## MARCH

- BIBA discusses solution for solicitors' PI renewal season with the Law Society
- **BIBA joins Department for Transport continuous insurance enforcement (CIE) compliance stakeholder group**
- BIBA lobbies on insurance aspect of the Equality Bill and an MP raises a question in the House of Commons as a result
- **BIBA meets with HM Treasury's Head of General Insurance Policy to discuss broker issues**
- BIBA issues advice on corporate manslaughter for members on motor issues
- **BIBA meets Philip Hammond MP to discuss broker issues**
- BIBA meets industry bodies – AIFA, FSCS and Irish Brokers' Association – to discuss relevant broker issues
- **BIBA meets the Home Office to discuss insurance issues**
- BIBA appears in *Financial Times*, *The Sunday Times* and *Mail on Sunday*

## JULY

- BIBA responds to six Government consultation papers
- **BIBA meets with *The Observer*, *The Daily Mirror*, *Post Magazine* and *Insurance Day* to promote brokers**
- BIBA meets Chartered Insurance Institute and the Royal Institute of Chartered Surveyors
- **BIBA named Trade Association of Year 2009 and wins the Commercial Initiative and Exhibition categories**
- BIBA holds 15 industry guidance seminars
- **BIBA produces *Manifesto Update*, *Members' Directory* and *The Broker***
- BIBA launches London Market Region Committee
- **BIBA sets up a new accident management sub-committee of the Motor Panel**
- BIBA holds its highly respected Journalist of the Year Awards
- **BIBA attends an FSA European and International round table**
- BIBA attends the Department for Work and Pensions review board
- **BIBA attends trade association briefing by the FSA's practitioner panel and small business practitioner panel**
- BIBA meets the Competition Commission
- **BIBA participates in Lloyd's strategic review**

## AUGUST

- BIBA arranges for Aviva's television campaign to be supported by BIBA 'Find a Broker'
- **BIBA meets HM Treasury**
- BIBA raises its concerns with the Conservative Party about their financial regulation White Paper
- **BIBA liaises with BIPAR regarding the Insurance Mediation Directive revision**
- BIBA lobbies the DVLA and Department for Transport on access to drivers' licence information and electronic certificates
- **BIBA meets with the Insurance Institute of London**
- BIBA meets with a senior EU official, HM Treasury, the FSA and an ABI official regarding the Insurance Mediation Directive revision
- **BIBA works with the Law Society, launching the new solicitors' PI insurance buyers' guide**
- BIBA participates in two television interviews with BBC 2's *Working Lunch* regarding travel and motor insurance issues
- **BIBA's claims research promotes the value of brokers**

**British Insurance Brokers' Association**  
 8th Floor  
 John Stow House  
 18 Bevis Marks  
 London EC3A 7JB

Find a Broker helpline: 0870 950 1790  
 Member helpline: 0844 77 00 266  
 Fax: 020 7626 9676  
 enquiries@biba.org.uk  
 www.biba.org.uk



**BIBA**

## APRIL

- BIBA meets Jim Fitzpatrick MP to discuss e-certificates, continuous insurance enforcement (CIE) and swine flu
- **BIBA meets with *The Sunday Times*, *The Express*, *Mail on Sunday* and *Incisive Media***
- BIBA responds to the Planning Act 2008 Consultation on behalf of members
- **BIBA responds to the consultation on CIE**
- BIBA responds to DEFRA proposals on a national flood emergency framework
- **BIBA-led industry solution on transparency, disclosure and conflicts of interest receives ‘industry guidance’ status from the FSA**
- BIBA holds five broker ASSESS courses
- **BIBA launches TempCover.com and environmental liability scheme for members**
- BIBA negotiates a discounted rate for members’ regulatory fees and levies
- **DLVA recommends BIBA’s consumer helpline to find insurance cover in consumer leaflet**
- BIBA issues 13 regulation updates to members

## MAY

- BIBA meets Citizens Advice Bureau to promote brokers
- **BIBA coverage includes *Financial Times*, *Which?*, *Daily Mirror*, *BBC Radio 4 Money Box* and *BBC Two’s Working Lunch***
- BIBA meets shadow transport team to discuss motor insurance issues
- **BIBA responds to European Commission on the compensation consultation of victims of cross-border road traffic accidents in the EU**
- BIBA holds its most successful conference ever, with 3,180 attendees
- ***The Broker* magazine wins a Communicators in Business (CiB) Award of Excellence**
- BIBA launches business resilience templates to assist members
- **BIBA meets with new HM Treasury Head of General Insurance Policy and sets out *BIBA Manifesto* and relevant points**
- BIBA meets Transport Minister to discuss key motor issues from *Manifesto*
- **BIBA meets Department for Transport team and their lawyers about electronic certificate implementation**

## JUNE

- BIBA meets Shadow Secretary of State for Business, Enterprise and Regulatory Reform
- **BIBA responds to the Confederation of British Industry (CBI) regarding state of trade**
- BIBA saves members significant amounts off their regulatory fees and levies for 2009/10 by successfully lobbying the FSA to reduce their proposed fees
- **BIBA and members meet with officials from French financial institutions**
- BIBA meets Director-General Internal Markets, European Union
- **BIBA represents members at BIPAR meeting**
- BIBA meets with prospective Parliamentary candidates who are likely to gain a seat in Parliament at the next election to discuss and promote brokers
- **BIBA promotes brokers to *The Times***
- BIBA holds three compliance forums
- **BIBA West of England region holds member forum**
- BIBA issues 10 regulation updates
- **BIBA speaks at Thatcham conference**

## SEPTEMBER

- BIBA launches information website for Lloyd’s and London market members
- **BIBA holds its London Market Region Committee meeting**
- BIBA gains broker coverage in *The Mirror*, *The Telegraph*, *The Grocer* and is featured in *The Guardian*
- **BIBA meets the Office of Fair Trading and responds to their study into advertising and pricing**
- BIBA meets Chinese delegation
- **BIBA meets DEFRA to put forward members’ views on the Flood and Water Management Bill**
- BIBA meets with The Scottish Government, road safety team and Scottish committee
- **BIBA is quoted in a Conservative Party press release on uninsured driving**
- Patrick Smith becomes BIBA Chairman
- **BIBA responds to HM Treasury’s consultation *Reforming financial markets***
- BIBA Motor Panel liaises with software houses
- **‘Stay Insured’ campaign launched with Motor Insurers’ Bureau**
- BIBA Merseyside and West Cheshire region holds industry hot topics debate
- **BIBA Scotland region holds broker and insurer forum**

## OCTOBER

- BIBA meets the Shadow Treasury Minister to discuss Conservative plans to change regulation
- **BIBA meets John Thurso MP**
- BIBA attends Department for Transport meetings on continuous insurance enforcement and electronic delivery of motor certificates
- **BIBA attends the CBI trade association council meeting**
- BIBA discusses the Equality Bill with Age UK
- **BIBA responds to Government consultation on the Equality Bill**
- BIBA attends the FSCS Consumer Awareness Advisory Panel meeting
- **BIBA discusses the establishment of professional standards for brokers with the CII**
- Holds trade credit meeting with Department for Business, Innovation and Skills (BIS)
- **BIBA discusses with the CBI the potential of the Bank of England and the CPA replacing the FSA**
- BIBA meets with the FSA to discuss anti-bribery and corruption systems
- **BIBA Yorkshire and Northern regional conference and West Midlands regional market forum**
- BIBA holds London Market compliance forums

## NOVEMBER

- BIBA holds its Scottish regional conference for members
- **BIBA consults with membership on *Manifesto* lobbying issues for 2010**
- BIBA holds seven compliance forums
- **BIBA Anglian region holds market forum**
- BIBA produces draft guidance on limitation of liability
- **BIBA meets Financial Ombudsman Service to discuss budgets**
- BIBA participates in FSA insurance section meeting on financial crime
- **BIBA meets Lloyd’s regarding international regulatory affairs**

